



Managing Alerts in Signature Bank Online Banking

Contents

Managing Alerts in Signature Bank Online Banking.....	1
General Activity Alerts	2
Desktop View: General Activity Alerts	2
Mobile View: General Activity Alerts.....	4
Balance and Transaction Alerts	6
Desktop View: Balance and Transaction Alerts	6
Mobile View: Balance and Transaction Alerts.....	8



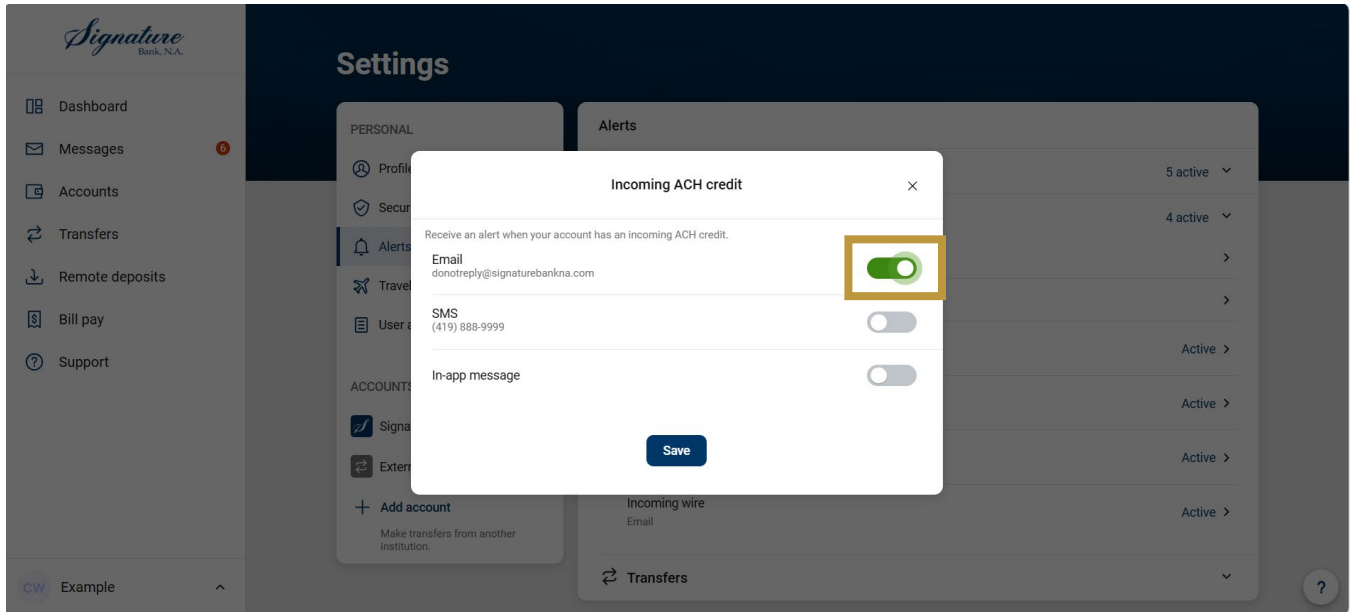
General Activity Alerts

General activity alerts including login alerts and general transaction categories are managed through Personal Settings, Alerts.

Desktop View: General Activity Alerts

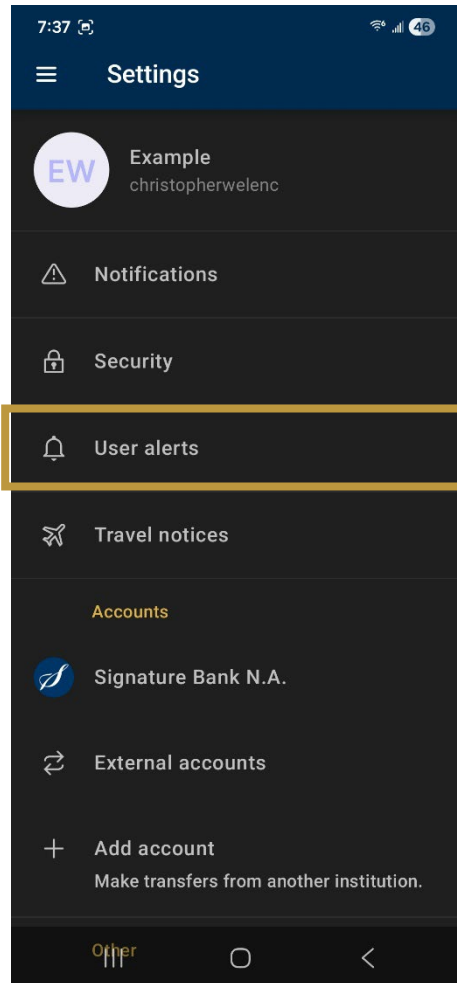
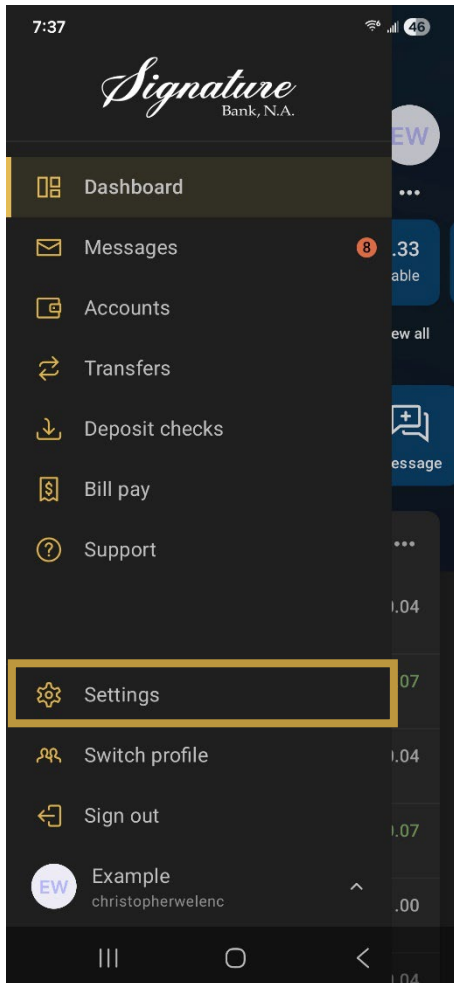
The screenshot shows the Signature Bank desktop dashboard. On the left is a navigation menu with the following items: Dashboard, Messages (with a red notification badge), Accounts, Transfers, Remote deposits, Bill pay, and Support. The 'Personal settings' item is highlighted with a yellow box. Below the navigation menu, the user's name 'Example' and a profile icon are visible. The main content area has a dark blue header with 'Hi, Example' and a profile icon. Below this, there are two account cards: 'Int Checking x0750' with a balance of '\$16.33 Available' and 'Int Payroll x3956' with a balance of '\$0.00 Available'. Below the account cards are five action buttons: Transfer, Pay a person, Pay a bill, Message, and Documents. The main content area is divided into two sections: 'Transactions' and 'Messages'. The 'Transactions' section shows a list of transactions, including 'TRANSFER TO SAVINGS ACCT NO. XXXX0692' and 'TRANSFER FROM SAVINGS ACCT NO. XXXX0692'. The 'Messages' section shows a list of messages, including 'New device sign in' and 'Large credit'. The 'Personal settings' menu item is highlighted with a yellow box.

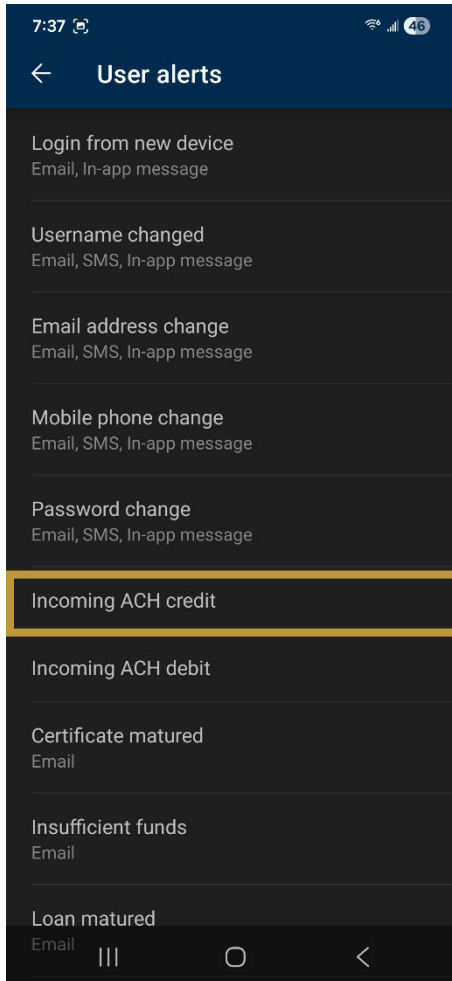
The screenshot shows the Signature Bank desktop settings page. On the left is a navigation menu with the following items: Dashboard, Messages (with a red notification badge), Accounts, Transfers, Remote deposits, Bill pay, and Support. The 'Alerts' item is highlighted with a yellow box. Below the navigation menu, the user's name 'Example' and a profile icon are visible. The main content area has a dark blue header with 'Settings'. Below this, there are two sections: 'PERSONAL' and 'Alerts'. The 'PERSONAL' section includes links for Profile, Security, Alerts (highlighted with a yellow box), Travel notices, and User agreement. The 'Alerts' section includes a list of alerts: 'User security' (5 active), 'General' (4 active), 'Incoming ACH credit', 'Incoming ACH debit', 'Certificate matured', 'Loan matured', 'Insufficient funds', and 'Incoming wire'. The 'Incoming ACH credit' alert is highlighted with a yellow box. Below the alerts section is a 'Transfers' section with a dropdown arrow.





Mobile View: General Activity Alerts







Balance and Transaction Alerts

Balance and Transaction Alerts for specific accounts are configured on the account level. Select an individual account from the home screen and select Alert Preferences.

Desktop View: Balance and Transaction Alerts

The screenshot displays the Signature Bank desktop interface. The top navigation bar includes the bank's logo and a user profile icon. The left sidebar contains links to Dashboard, Messages, Accounts, Transfers, Remote deposits, Bill pay, and Support. The main content area shows a greeting 'Hi, Example' and a list of accounts. The 'Int Checking' account (x0750) is highlighted with a yellow box, showing a balance of \$16.33 Available. Below the accounts list are buttons for Transfer, Pay a person, Pay a bill, Message, and Documents. The Transactions section shows a list of recent transactions, including transfers to and from savings accounts. The Messages section displays alerts for new device sign-in and large credits. The bottom section shows the 'Int Checking' account details, including the balance, account numbers, and account information. The 'Alert preferences' button is highlighted with a yellow box.

Accounts

Account Name	Account ID	Balance	Status
Int Checking	x0750	\$16.33	Available
Int Payroll	x3956	\$0.00	Available

Transactions

Description	Date	Amount
TRANSFER TO SAVINGS ACCT NO. XXXX0692	Mar 23, Int Checking	\$0.04
TRANSFER FROM SAVINGS ACCT NO. XXXX0692	Mar 23, Int Checking	+\$0.07
TRANSFER TO SAVINGS ACCT NO. XXXX0692	Mar 16, Int Checking	\$0.04
TRANSFER FROM SAVINGS ACCT NO. XXXX0692	Mar 16, Int Checking	+\$0.07

Messages

- New device sign in** (7:28 PM)
There was a sign in from a device you don't normally use.
- Large credit** (Monday)
A transaction for \$0.07 has posted to Int Checking x0750, which is above the...
- Large credit** (Friday)
A transaction for \$0.07 is pending to Int Checking x0750, which is above the...

Int Checking (x0750) **\$16.33** Available

Transactions

Description	Date	Amount
TRANSFER TO SAVINGS ACCT NO. XXXX0692	Mar 23	\$0.04 / \$16.33
TRANSFER FROM SAVINGS ACCT NO. XXXX0692	Mar 23	+\$0.07 / \$16.37
TRANSFER TO SAVINGS ACCT NO. XXXX0692	Mar 16	\$0.04 / \$16.30
TRANSFER FROM SAVINGS ACCT NO. XXXX0692	Mar 16	+\$0.07 / \$16.34
TRANSFER TO SAVINGS ACCT NO. XXXX0692	Mar 11	\$1.00 / \$16.27
TRANSFER TO SAVINGS ACCT NO. XXXX0692	Mar 9	\$0.04 / \$17.27
TRANSFER FROM SAVINGS ACCT NO. XXXX0692	Mar 9	+\$0.07 / \$17.31
TRANSFER TO SAVINGS ACCT NO. XXXX0692		\$0.04

Details

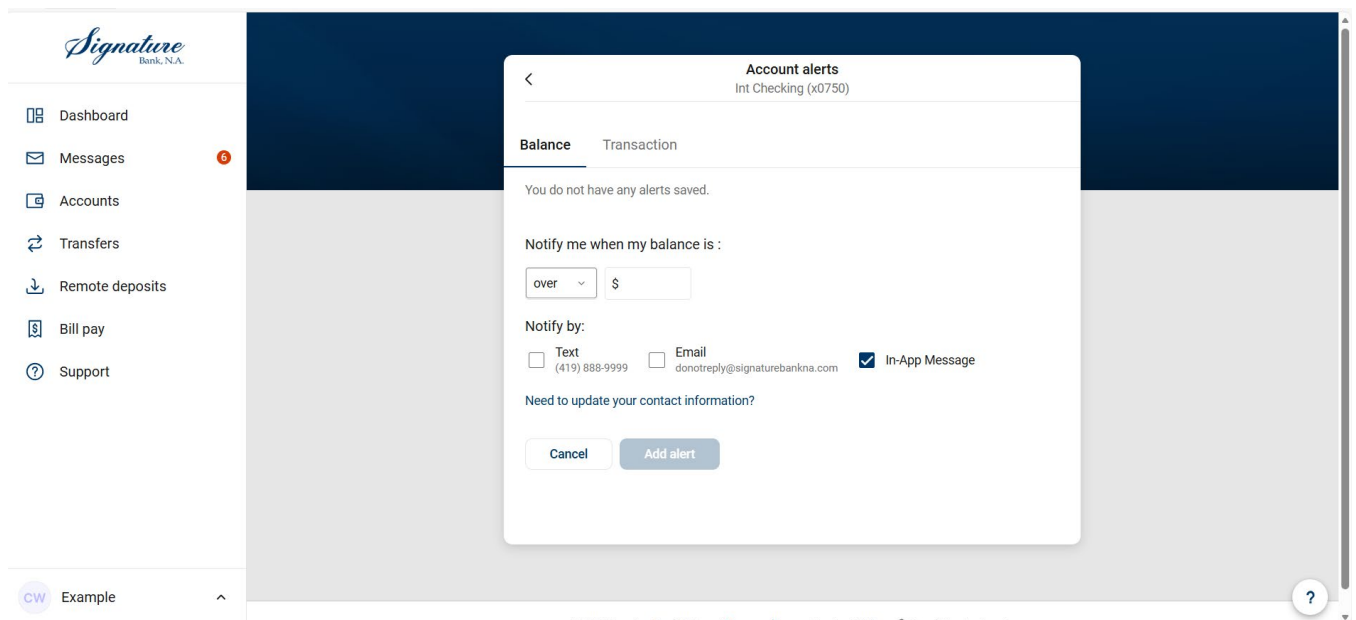
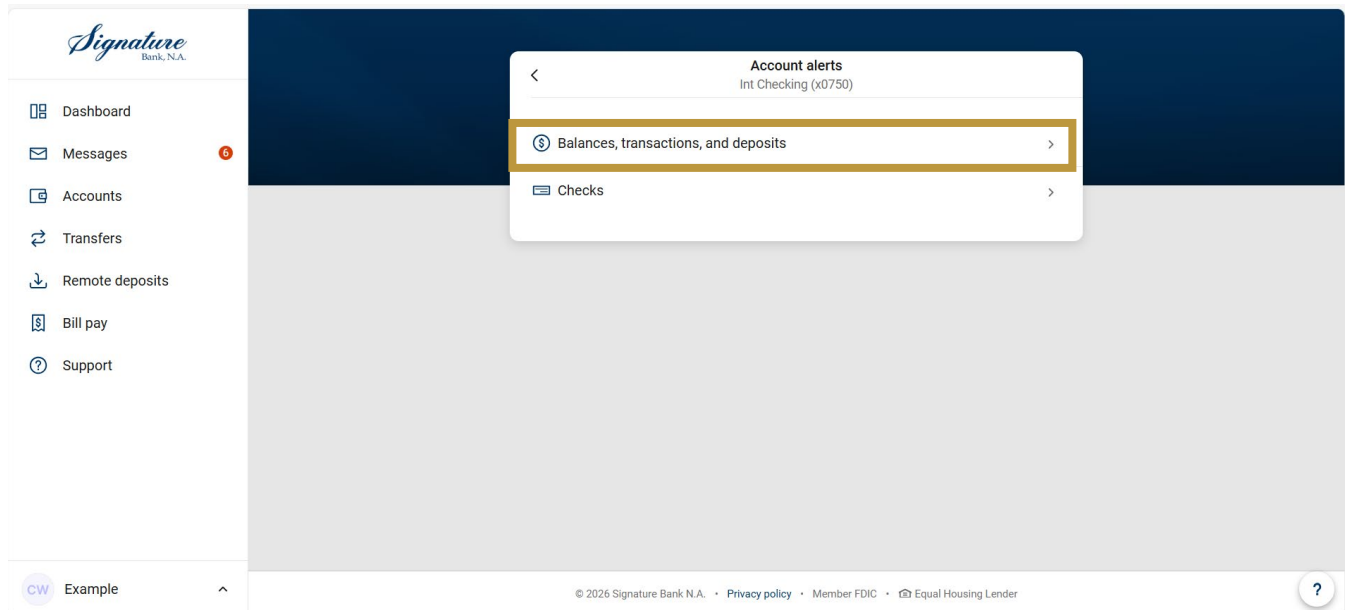
Account numbers

Account number ⓘ
Routing number 041215621

Account information

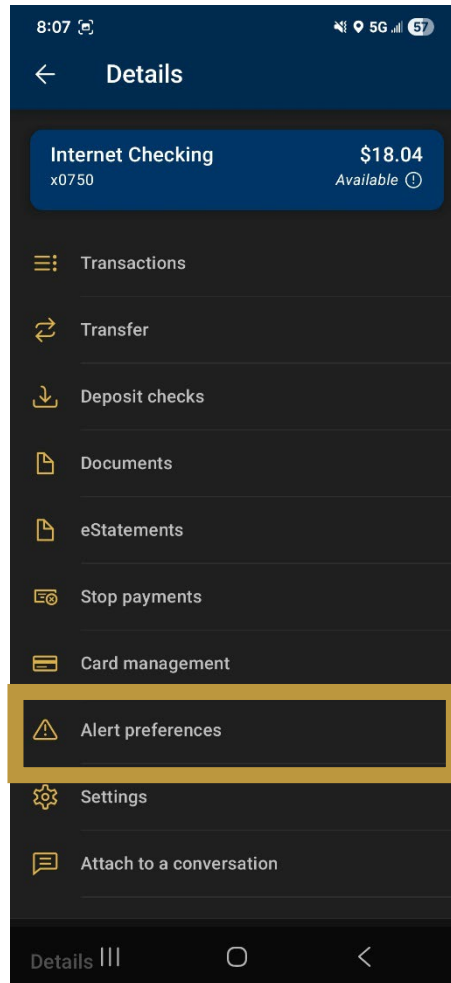
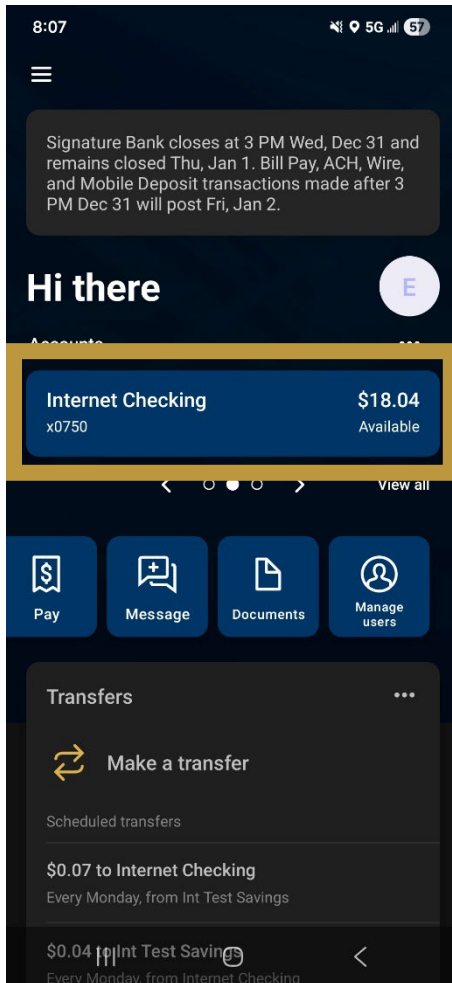
Owner INTERNET TEST COMPANY
Other names on account c/o Signature Bank
Date opened 4/15/2002

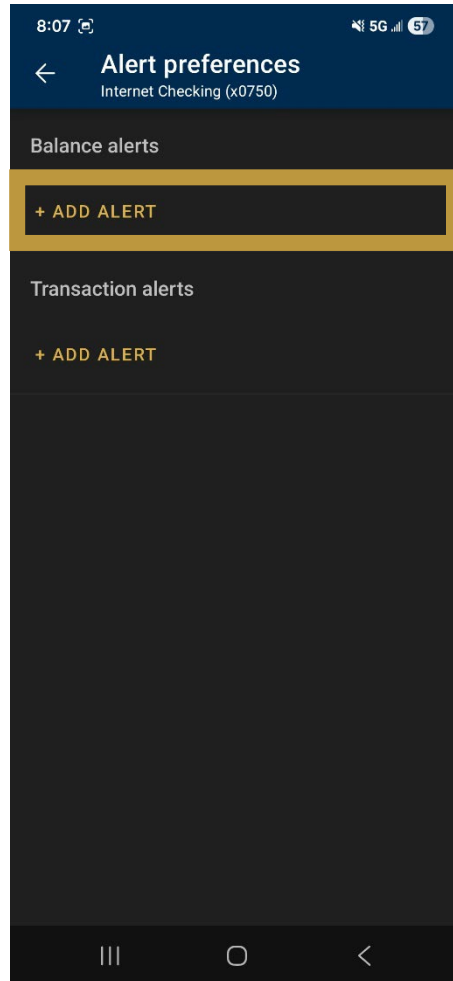
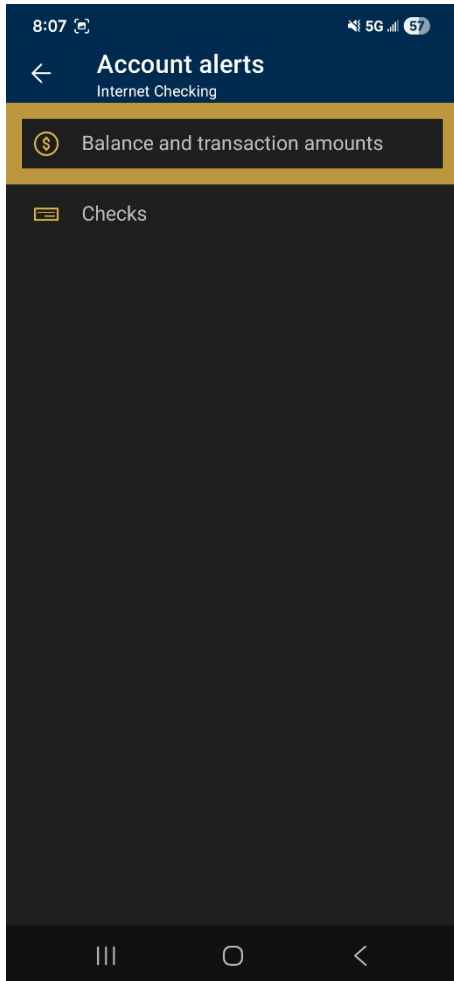
Activity





Mobile View: Balance and Transaction Alerts







8:07 5G 57

← Alert preferences
Internet Checking (x0750)

Balance alerts

Balance alert

When below \$

Notify by

- ☒ Email
cwelenc@signaturebankna.com
- ☒ Text message
- ☒ In-app message

CANCEL ADD ALERT